



THEC

**TENNESSEE HIGHER
EDUCATION COMMISSION**

All Things Mentoring

SHEEO Adult Promise Convening

XX/XX/20XX

Tennessee Promise Mentoring Model

- 3 Partnering Organizations (PO)
 - Ayers
 - REDI
 - tnAchieves
- Different models, one goal
- tnAchieves – most notable PO
 - Serving 84 counties
 - Recruited over 9,000 volunteer mentors for class of 2017 participants
- 360° support for student through effective partnerships across the spectrum

Tennessee Promise Mentoring Model

- Mentor Requirements
 - Be 21
 - Pass a background check
- Mentor Support
 - Mandatory training prior to student assignment
 - Optional webinars throughout the school year, i.e. – FAFSA 101, College Admissions, etc.
- Student Support
 - Constant communications across media
 - High school students don't check email!
 - Mentor may be that student's "person"

Tennessee Reconnect Support Model

- Currently 9 TN Reconnect Communities (TRC)
 - Additional resources forthcoming for additional sites
 - Regional service areas to prevent overlap and ensure familiarity
- Regional coverage allows effective relationships to be built with other stakeholders
- 360° Vision of support
 - Engage
 - Attend community level through “active” recruitment, i.e. – job fair, community events, etc.
 - Enroll
 - Break down barriers and navigate the process to get started or to finish
 - Graduate
 - Supporting the state’s Drive to 55 initiative, Reconnectors make achieving this goal a reality

Tennessee Reconnect Support Model

- Additional Support Services
 - TSAC Student and School Services Division
 - Assisting students with navigating the loan default process and working toward rehabilitation
 - TSAC Communications Division
 - Providing training support to TRC staff
 - Providing services specific to adult learners
 - FAFSA Completion Events
 - Financial Aid informational sessions
 - Institutions
 - Reconnect “teams” on each campus
 - Single point of contact familiar with challenges adult learners face
 - Developing processes specific to adult learners to foster success



THANK YOU