Strong Foundations: Evolving Systems & Enduring Value

Carrie Klein, *Associate Vice President*Jessica Colorado, *Policy Analyst*



STATE HIGHER EDUCATION EXECUTIVE OFFICERS ASSOCIATION

About SHEEO

- SHEEO serves the chief executives of statewide governing, policy, and coordinating boards of postsecondary education and their staffs.
- Founded in 1954, SHEEO promotes an environment that values higher education and its role in ensuring the equitable education of all Americans, regardless of race/ethnicity, gender, or socioeconomic factors.



About Strong Foundations

- Since 2010, SHEEO has conducted the Strong

 Foundations survey to document the content,

 capacity, and effective use of state postsecondary data

 systems (PSURSs).
- Postsecondary student unit record systems
 (PSURSs): the primary means for states to collect data and analyze student progress, completions, and outcomes.
- More information:

https://postsecondarydata.sheeo.org/



Strong Foundations 2023

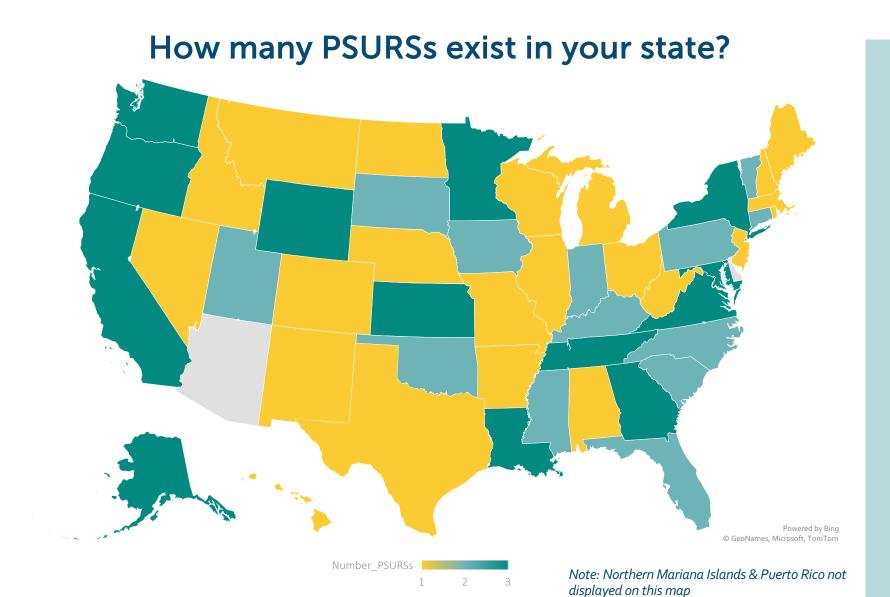
Administration: February – March 2023

Respondents: 70 SHEEO and non-SHEEO agencies

Initial Results:

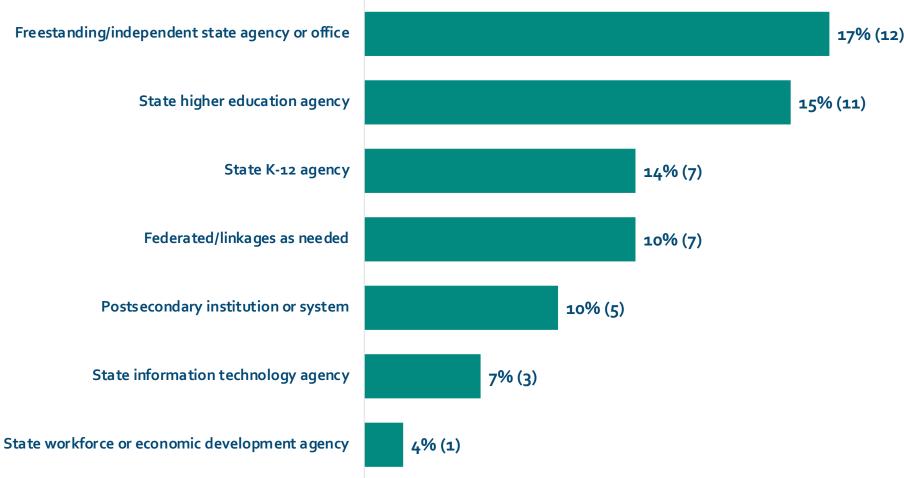
- Evolving nature of data systems
- Improving insights via equity and opportunity associated metrics and disaggregation
- Securing data privacy via policies and practice
- Providing value to states, institutions, and stakeholders





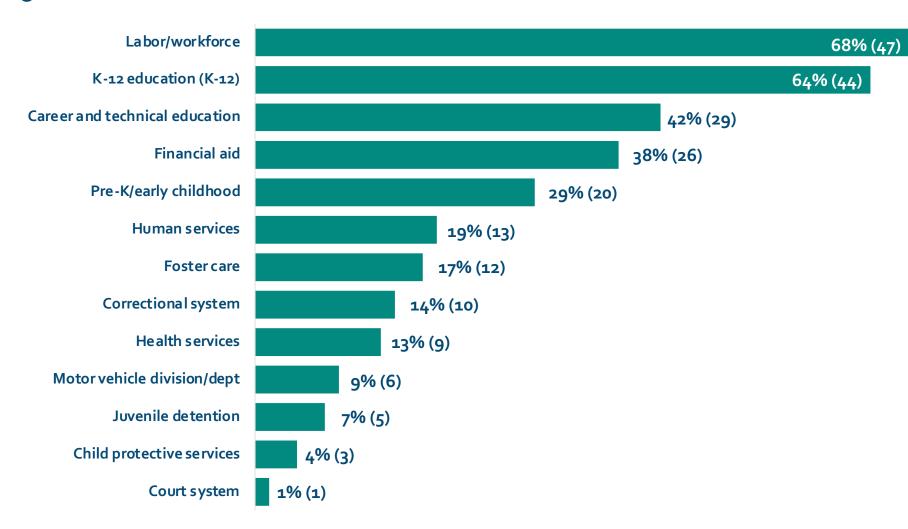


If your agency contributes to, participates in, or uses a P20W data system, where is it housed?



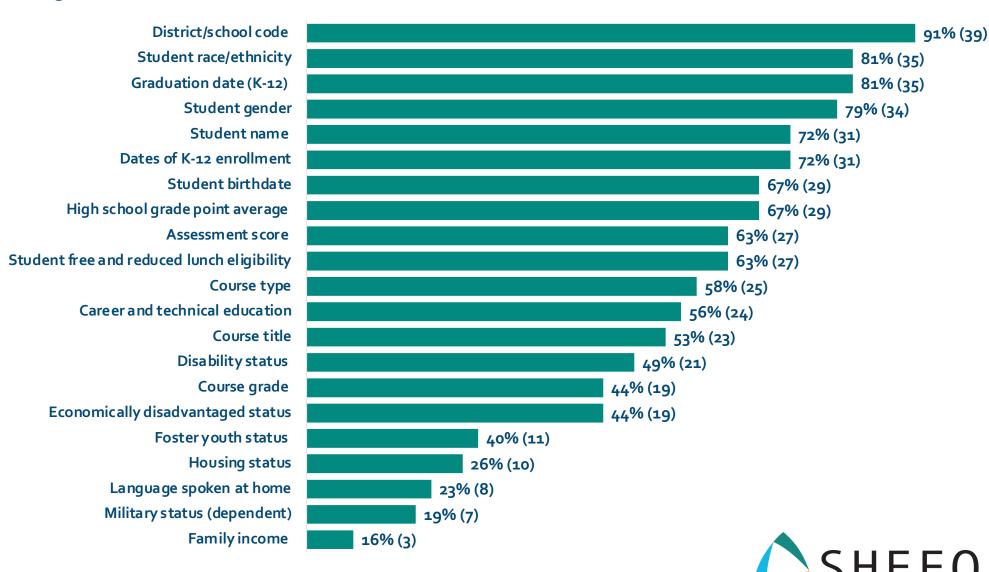


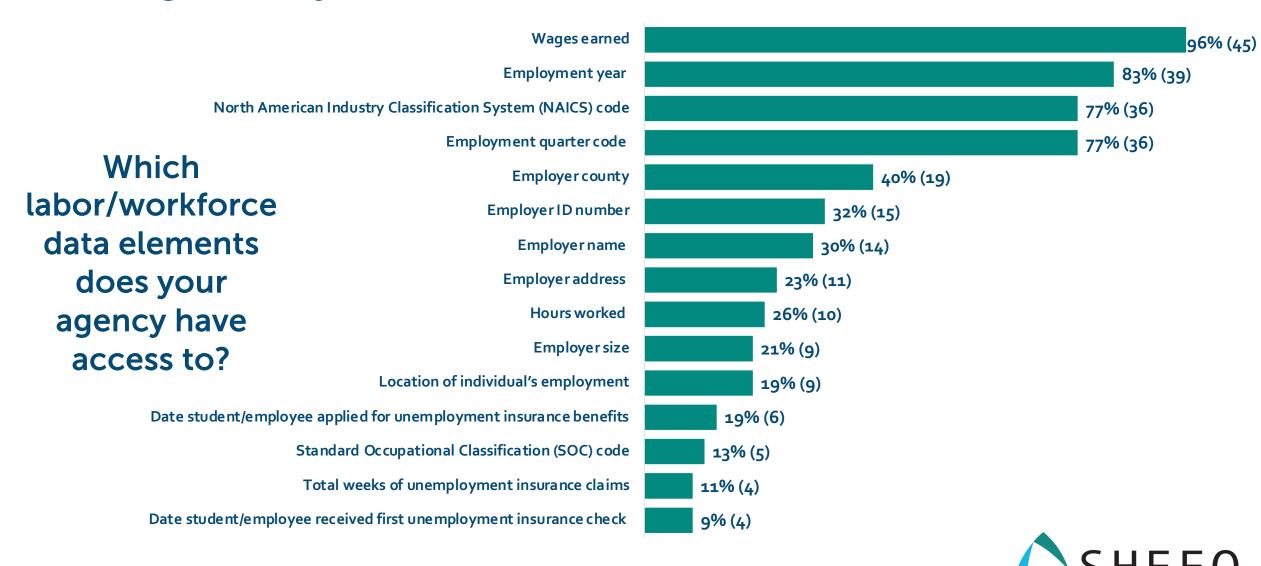
Which state agency unit record systems does your PSURS link to?



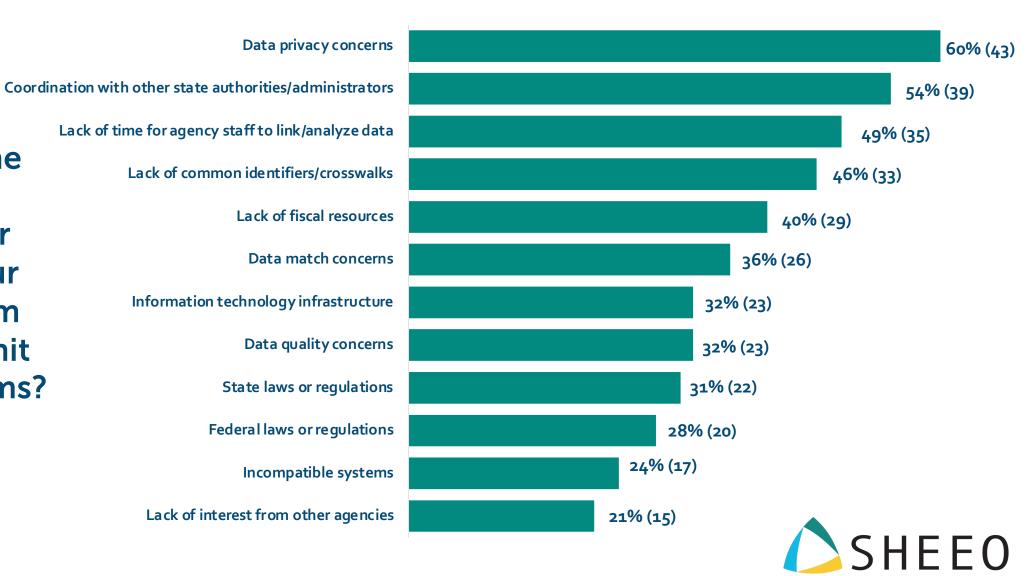


Which K-12
data
elements
does your
agency
have access
to?





Which of the following prevents or inhibits your agency from linking to unit record systems?



Example of Connected Data Informing Success & Workforce Outcomes

Kentucky: <u>KY Stats Career Explorer</u>



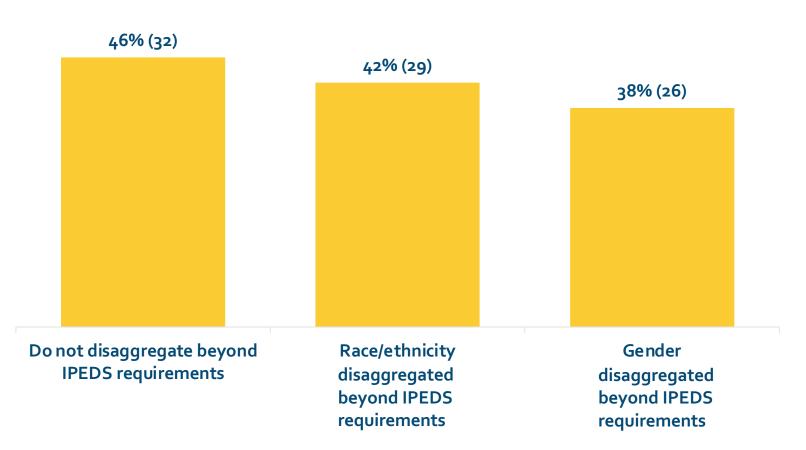
Improving Insights Via Equity & Opportunity Metrics

- Disaggregating data beyond IPEDS
- Collecting and employing equity-associated metrics



Disaggregating Data to Improve Insights

Do you disaggregate beyond IPEDS?





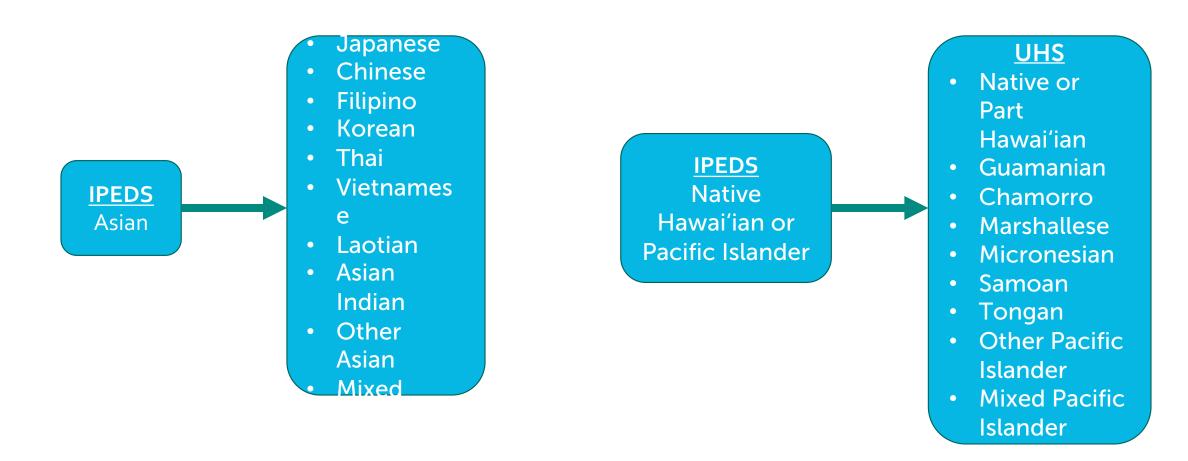
Minnesota Office of Higher Education: Gender Disaggregation Categories

- Agender
- Androgyne
- Androgynous
- Bigender
- Cis / cisgender
- Demigender
- Genderqueer or gender fluid
 - Genderqueer
 - Gender fluid
- Man
- Multigender

- Non-binary or gender non-conforming
 - Non-binary
 - Gender non-conforming
- Questioning or Unsure
- Trans / transgender
- Two Spirit
- Woman
- Another gender identity not listed
- More than four
- Prefer not to disclose
- Not reported by student
- Not reported by institution

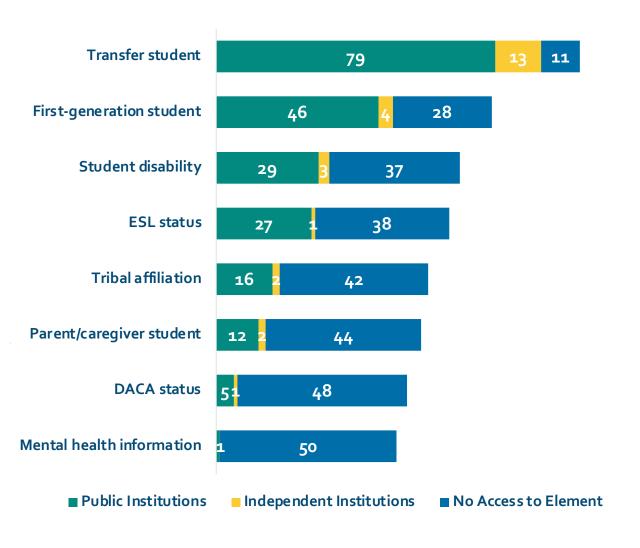


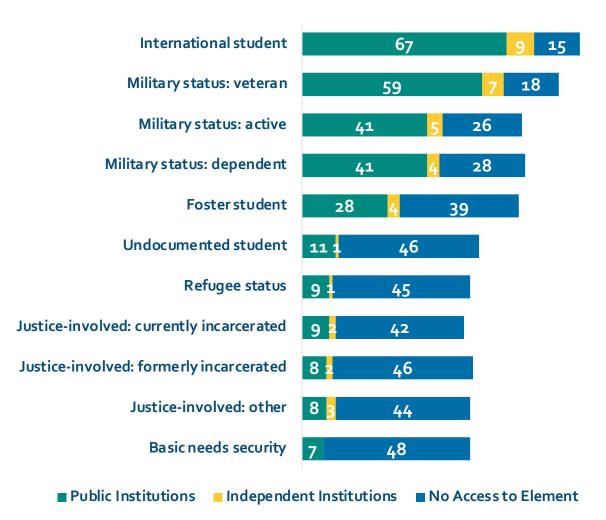
University of Hawai'i System: Race/Ethnicity Disaggregation





Improving Insights Via Equity-Associated Metrics







Securing Data Privacy

- Standards
- Policies & Positions
- Audits & Training



Data Privacy Standards

Which national or international privacy standards, protocols, regulations, or legislation does your agency use to determine privacy and security procedures?



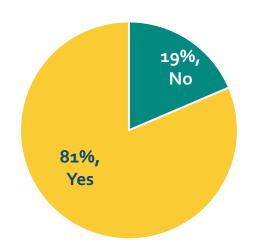


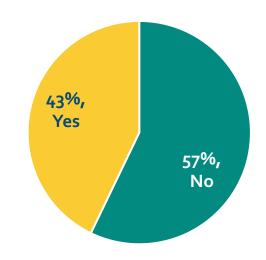
Data Privacy: Policies & Positions

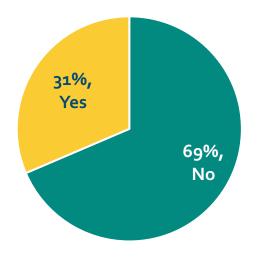
Does your agency have internal-facing, employee-focused, data privacy policies related to PSUR system data?

Does your agency have an external-facing, stakeholder-focused, data privacy notice related to PSUR system data?

Does your agency have a chief data privacy officer?









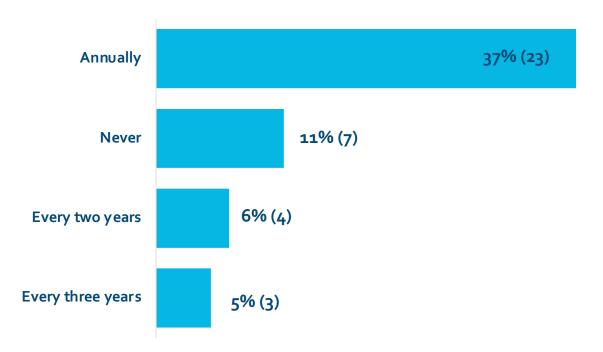
Example of Privacy Notices & Data Subject Rights

University System of Georgia: <u>Privacy Notice and Data</u>
 <u>Subject Bill of Rights</u>

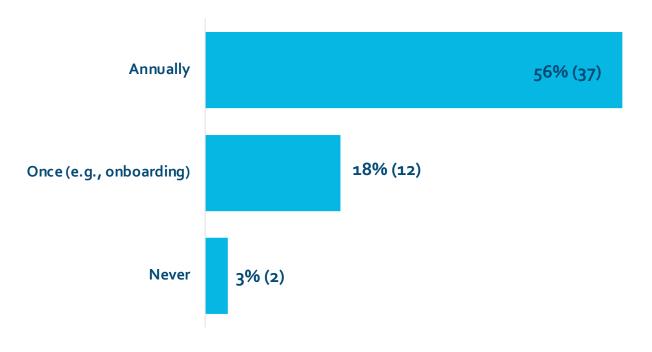


Data Privacy: Audits & Training

How frequently is your data system audited to ensure privacy and security standards are up to date?



How often do employees in your agency receive formal training for ensuring privacy, security, and confidentiality of student-level data?





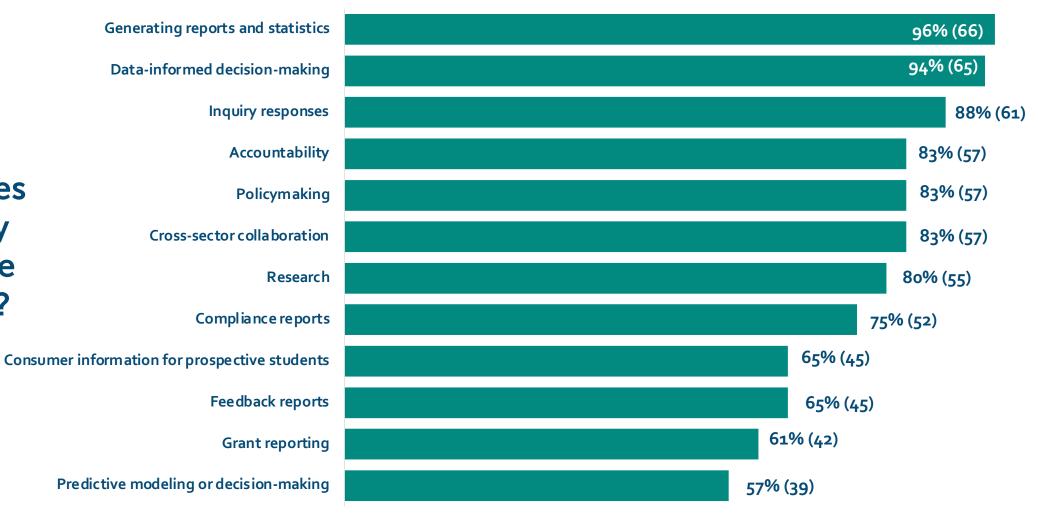
Providing Value

- Planning, Reporting, Responding, and Advocating
- Dashboard Insights for States, Institutions, and Stakeholders
- Informing and Supporting Success and Workforce Goals



Providing Value: PSURSs Use

For what purposes does your agency currently use PSURS data?





Value: Using PSURSs Data to Respond, Report, & Advocate

Data from [our] system has been used to measure our goals towards credential completion, performance funding, and a variety of research projects. Southeastern Coordinating Board

Our system has provided great value to our state. We use it to inform our KPIs and research projects. It also gives us the opportunity to quickly and accurately respond to legislative requests. Mid-Western Coordinating Board

[The PSURS] has allowed us to advocate for more state financial aid and make the case for the value of higher education. Western Governing Board

Data that shows that, despite declining enrollment and years with limited funding increases, student success has steadily improved, helps us make the case that greater investment in higher education will pay dividends. Mid-Western Coordinating Board



Value: Using Dashboard Data to Provide Institutional & State Insight

We have been able to build dashboards that allow the colleges to monitor their enrollment and completion as of that day, as well as course loads. Southeastern Community College System

Public-facing reports and dashboards have helped drive awareness and reliability for policy making and more highly informed decision making on all system levels. Southeastern Community College System

These dashboards provide critical reporting for decision making and planning, as well as to inform the public on various initiatives and facts about [our system]. Western Governing Board



Value: Using Data to Inform & Support Success & Workforce Goals

The [PSUR] provides a comprehensive look at student outcomes based on location and student demographics. This has prompted us to make changes in a variety of services and to better focus resources to where they are needed or to re-envision how students experience college. Western Community College System

[The PSUR] has connected K12-college-workforce data so we can respond to state specific questions around the workforce pipeline [and] has made crossagency data analysis easier, with less staff, and without need to constantly create data sharing agreements. Mid-Western Governing Board

[PSUR] retention and completion data informs student success efforts on our campuses and within the system; financial aid data provides important insight into affordability and student debt. New England Coordinating Board

Implications

- Need for advocacy for and investment in PSURSs
- Need for improved and expanded coordination and partnership within and across state agencies
- Need for ongoing partnership and communication between state agencies and higher education institutions
- Need for improved data privacy, sharing, and use standards



Resources & Future Work

Strong Foundations website:

https://postsecondarydata.sheeo.org/

- White Papers
- Community of Practice Convenings

SHEEO Website: https://sheeo.org/

- Sign up for the SHEEO newsletter and learn about current projects
- Host of other data-related resources, including Community of Practice presentations and papers and SHEEO Policy Conference presentations

Acknowledgements: Strong Foundations is funded in part by The Bill & Melinda Gates Foundation. Thanks to the Foundation and our advisory board for their support of this work.



Questions & Conversation

Carrie Klein, cklein@sheeo.org

Jessica Colorado, jcolorado@sheeo.org

