



AGENDA

Introduction

Arizona - College Ready AZ

Illinois - Early Childhood Education Workforce

Ohio - FAFSA Campaign

Tennessee - TN FAFSA Frenzy

Panel Discussion

Audience Q & A



ARIZONA BOARD OF REGENTS

Educational Attainment

Creating a front-porch for college planning in AZ and communication strategies to impact attainment

Sarah Harper Vice President, Strategic Engagement

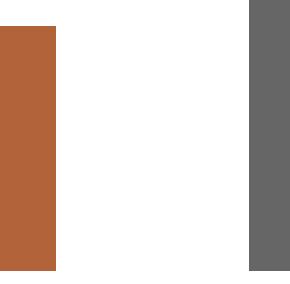
Arizona Board of Regents



Educational Attainment in Arizona

- Less than half of Arizona high school graduates enroll in some form of postsecondary education.
- Arizona consistently trails the national college going rate by 15 percentage points.

• Only 30.3% of AZ high school graduates successfully complete any postsecondary education.



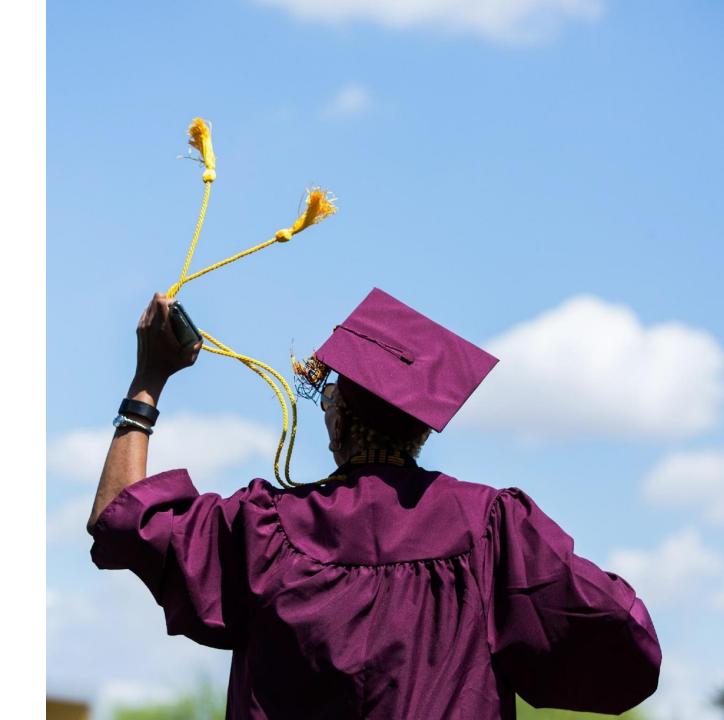
Arizona: 47 percent

National Average: 62 percent



Attainment Solutions

- 1. AZ Promise Program
- 2. Dual Enrollment
- 3. AZ Transfer
- 4. Message Collaboration
- 5. FAFSA Completions
- 6. ECAP Curriculum
- 7. College Ready AZ



College Ready AZ Goal + Guiding Philosophy

- Increase knowledge of college readiness and planning among students and families to drive educational attainment in AZ.
 - Create a one-stop shop website (English/Spanish) that provides content to helps Arizonans gain the knowledge needed for college readiness at AZ public universities (ASU, U of A, NAU).
 - Use research to understand barriers to and motivations for going to college and to inform: site
 content, useability, user experience, communications, marketing and outreach.
 - Develop the website as a hub and resource for statewide attainment initiatives.

Guiding philosophy – meet users where they are in their journey; help educators and counselors with information they need to support students and families.



Research

- Use research to inform site development, refinement
- Conducted a series of surveys:
 - Mixed-mode survey of teens and parents
 - Parent focus group parents of teens ages 13-15 and 16-17
 - Teen triad focus groups from Phoenix metro, northern and southern Arizona regions – 13-15 and 16-17 age groups.



Research – Barriers

- "Getting a college degree is a large time commitment."
- "College is expensive and I'm not sure how to pay for it."
- Male teens and first-generation students are more likely to say they need to make money rather than go to school; question their social/emotional preparedness for college.
- Parents worry about available resources and safety to support their child in college.
- Parents are concerned their child won't "use" their degree.
 There is a missing connection between the value of a degree beyond the major field of study the understanding that the degree has unlimited value for life.

Source: Public Opinion Strategies. (2024, April). ABOR College Motivation Survey.



Research- Motivation

- "Happiness" is a critical goal for teens. College-likely teens are more likely to believe they can achieve happiness through work.
- Happiness (76% teen / 86% parent) and getting a good education (69% teen/ 68% parent) scored higher than having lots of money (44% teen / 19% parent).
- These parents want a different life for their child, one with less struggle and more passion for what they do.
- A large percentage of teens (72%) and parents (79%) say they would view the College Ready AZ website.



Research – Getting to College

- Family and friends are most important resources for teens to communication with about college.
- First-generation students feel more encouragement from counselors/teachers.
- Parents attach less importance to college right after high school than counselors.
- Parents value earlier communication to avoid "panic."
- The majority of teens and parents believe a college degree means "I can get into a career I enjoy" (71% teens; 64% parents).
- Parents who have not attended college feel slightly less confident in their approach to college for their student but are still proactive in the process.
- 51% of teens believe they need to work to support their families; only 17% of parents believe this.



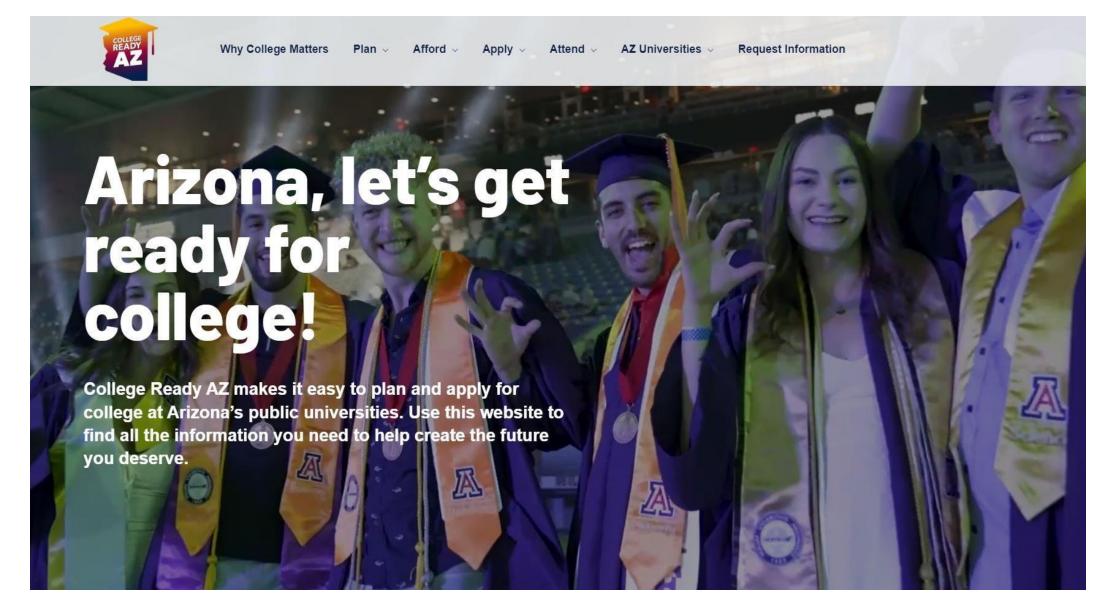
College Ready AZ Tone/Personality/Visual Identity

- Adopt a welcoming tone and convey positive, motivational and inspirational messaging.
- Simplify messaging and eliminate "overwhelming" feeling when approaching the website.
- Tailor content for audiences –
 from students and families just
 starting their planning journey, to
 educators and counselors The
 Basics, Get Ready, Next Steps





College Ready AZ



Sharing the message

- Social media
- College Ready AZ ambassadors
- Outreach
- Marketing
- Counselor curriculum
- Mental health awareness
- Third-party partnerships
 - Cactus League Partnership
 - . Department of Economic Security
 - . AHCCCS

Source: Public Opinion Strategies. (2024, April). ABOR College Motivation Survey.















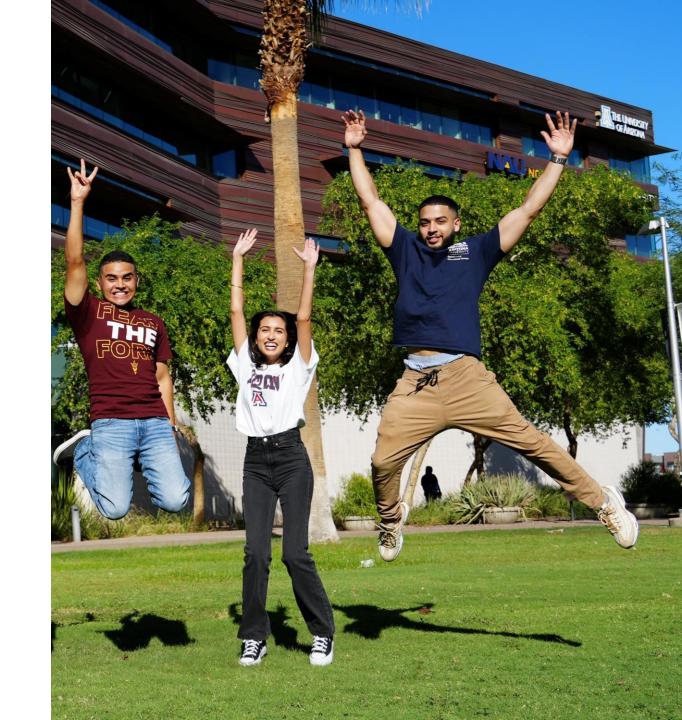
Reach and Engagement: College Ready AZ

- 494,000 site views since launch.
- 6,000 requests for information.
- 200,000+ views of social reels, appx. 2,000 followers
- Supports Arizona Promise Program marketing 99M impressions;
 400K CTR Jan-May.
- FAFSA completion efforts 16M impressions; 55K CTR May-June.



Next Steps

- Continue development of College Ready AZ Ambassadors.
- ECAP curriculum
- Implement College Ready AZ web-bot.
- Expand website content community colleges
- Expand communication engagement with visitors.
- Expand partnerships.
- Create pages specifically for counselors/educators.
- Launch marketing campaign.





ILLINOIS BOARD OF HIGHER EDUCATION

Upskilling IL's Early Childhood Education Workforce

José García | Wednesday, August 7, 2024





- Legislative charge July 2021
- Convened by the Illinois Board of Higher Education and Illinois Community College Board
- Collective of higher education institutions working together to increase <u>access</u>, <u>persistence</u>, and <u>completion</u> of credentials and degrees for the early childhood workforce in Illinois
- 62 Institutions
 - 11 Public Universities
 - 41 Community Colleges
 - 10 Private Non-Profit Institutions

Access, Persistence, & Completion

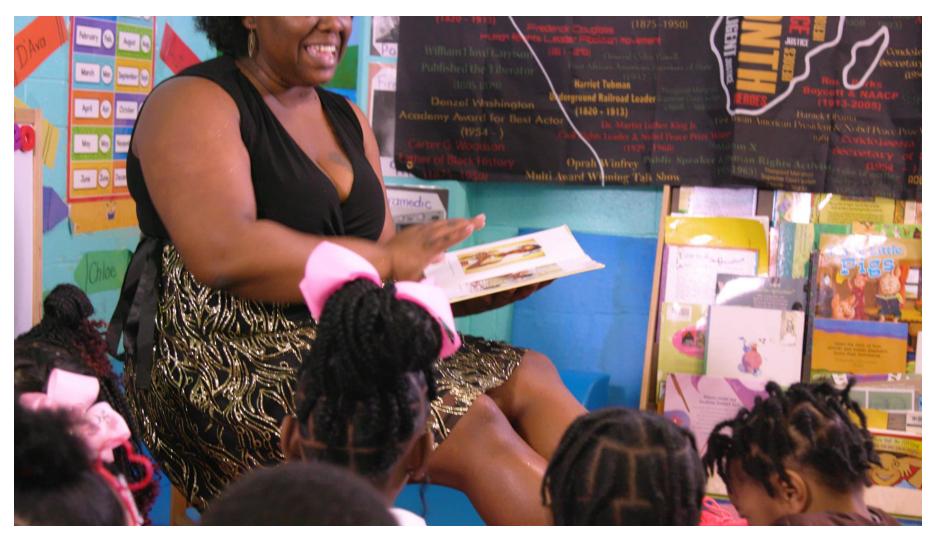
- Direct Student Supports (100 Mentors and 30 Navigators)
- Scholarships
- Debt Relief
- Redesigned Programs



The ECACE Effect - Marketing Campaign

- Objectives
 - Inform early childhood education workforce of the benefits of continuing their education and how ECACE can help.
 - Educate stakeholders about the positive impact ECACE has had on current ECACE students, and how their support will continue to benefit early childhood education.
- Target Audiences
 - Primary
 - Current early childhood workforce
 - Early childhood education students
 - Secondary
 - Early childhood education employers
 - Higher education institutions
 - Partners









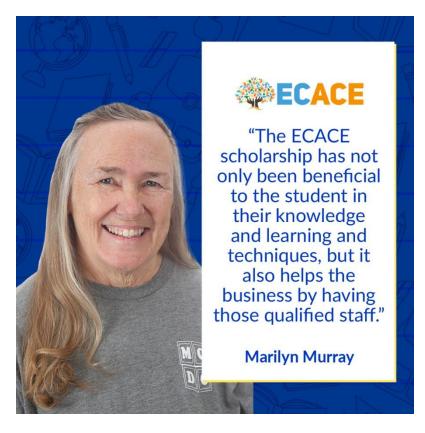


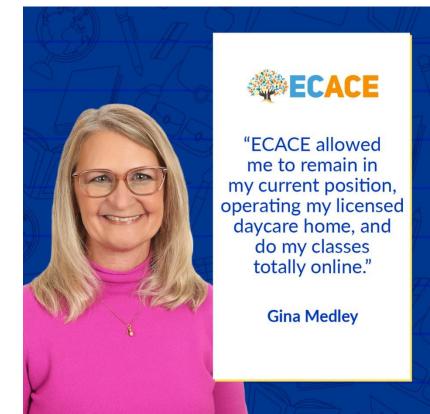














Planning Parameters

Target Audience	Buying Demo	Channel Selection	Ad Types
PRIMARY AUDIENCES (70% of investment): Adults Working with Early Childhood (children from birth to 6) SECONDARY AUDIENCES (30% of investment): ECACE Partner Institutions of Higher Education Early Childhood Employers Early Childhood Advocates	Adults 25-54	 Streaming Video Streaming Audio Paid social media Targeted digital display Search Email marketing 	 :06,:15, or:30 Video :15, or:30 Audio IAB standard digital banners Social media assets SEM Copy Email template



Digital Delivery Dashboard

Tactics	Est. Delivery	IMPs	Delivery Index	Clicks	CTR%	Benchmark
Facebook/Instagram	3,500,000	5,194,058	148	4,745	0.09%	0.22%
LinkedIn	2,500 Link Clicks	944,305	425	10,623	1.12%	0.42%
Snapchat	2,083,333	3,146,611	151	2,455	0.08%	0.35%
TikTok	1,562,500	1,725,013	110	5,858	0.34%	0.58%
Targeted Display	9,000,000	9,009,842	100	13,752	0.15%	0.08%
Native	9,000,000	9,006,057	100	9,280	0.10%	0.10%
Search (SEM)	N/A	74,650	N/A	5,712	7.65%	5.0%

Social Media Industry benchmarks for Education industry - sprout social



Digital Delivery Dashboard

Tactics	Est. Delivery	IMPs	Delivery Index	Completions	Completion Rates	Goal
Cross-Device Video	3,750,000	3,760,011	100	3,120,809	83%	70%+
YouTube (Skippable)	3,269,321	3,393,523	103	2,103,990	62%	55%-75%
Streaming Audio	2,954,546	2,965,226	100	1,779,137	60%	70%+





Impressions	Clicks	CTR%
961,815	864	009%



Impressions	Clicks	CTR%
730,131	709	0.10%



OVERALL

- Smaller banners received the most <u>impressions</u> and <u>clicks</u> (320x50 and 728x90)
- Email drops using testimonials surpassed industry benchmarks
 - <u>23%</u> Open Rate (Goal: 19.4%)
 - 11 % Click through Rate (Goal: 2.8%)
- Testimonials performed better than stock creative
- Videos performed better than static creative
- LinkedIn Best performing social media platform





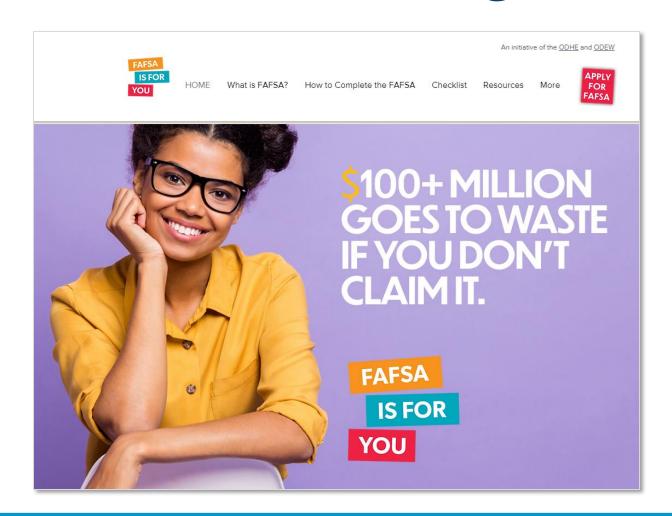
OHIO DEPARTMENT OF HIGHER EDUCATION



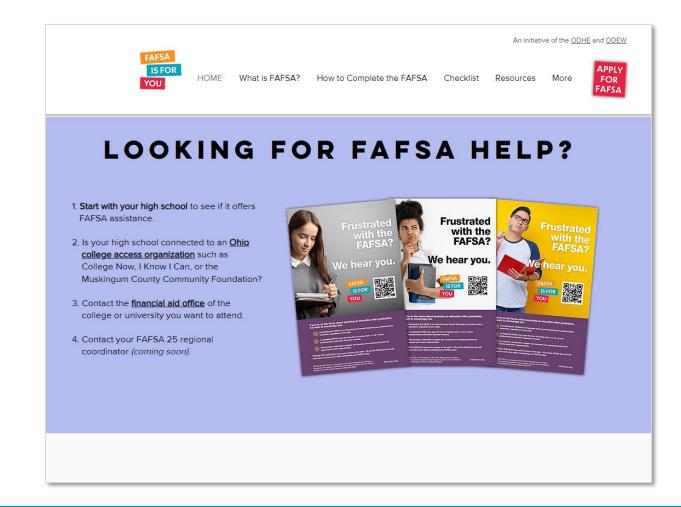
FAFSA Messaging



ItsForYou.org



New Messaging





Posters for Campuses



Op-Ed with Dayton Daily News

Dayton Daily News

VOICES: Your future is too important to skip the FAFSA

By Mike Duffey and Stephen D. Dackin June 20, 2024

Congratulations to the Class of 2024! This is a proud and momentous time for Ohio's graduating seniors as they participate in commencement ceremonies and prepare for their next chapter.

We know this is already a stressful time for families, and this year's problems with the Free Application for Federal Student Aid (FAFSA) are a tempting reason to avoid completing it. We are here to say: Your future is too important to skip the FAFSA!

Completing the FAFSA takes less than one hour, but it can unlock significant financial opportunities. And Ohio students can still complete the FAFSA this spring or even this summer, often in the time it takes to watch an episode of your favorite show.

The FAFSA can be the key to a debt-free college education for many families who might otherwise miss out on this opportunity. The FAFSA enables up to \$7,395 per



News Release



Department of Education & Workforce

Departments of Higher Education, Education and Workforce Urge Students to Complete FAFSA

July 16, 2024

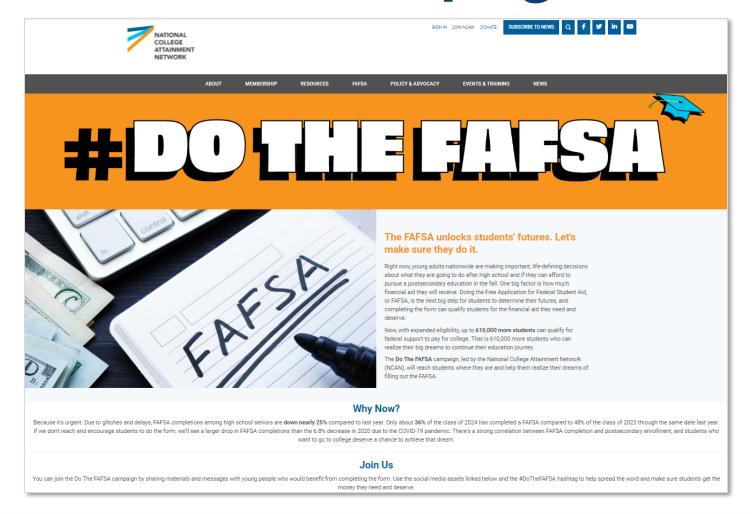
COLUMBUS, OH - Ohio Department of Higher Education (ODHE) Chancellor Mike Duffey and Ohio Department of Education and Workforce (DEW) Director Stephen D. Dackin are continuing to urge students across Ohio to complete the Free Application for Federal Student Aid (FAFSA). Upon completion, many students are able to receive debt-free financial aid for college or postsecondary training.

Ohio is ahead of the national average in FAFSA completion rates this year but remains six percent behind last year's rate. While this is a relatively positive position given well-publicized federal delays in the form's release at the end of 2023, ODHE and DEW want to ensure as many families as possible are taking advantage of this opportunity for...

READ MORE



NCAN Campaign



FAFSA TV Campaign

July & August 2024

















TENNESSEE HIGHER EDUCATION COMMISSION

THECATSAC

TENNESSEE CONTEXT



The FAFSA is required for Tennessee state aid, including TN Promise, the Hope Scholarship, and TSAA.



Last year, Tennessee awarded \$485.8 million in state financial aid - most of this aid requires the completion of the FAFSA.



In Tennessee, FAFSA submission "season" is tied to the TN Promise deadline:

Application Due – **November 1**FAFSA Filing Deadline – **March 1**





OPINION

SBC saga could be path to civility



see did not then sign on to the county

Nashville - The final FAFSA countdown is on! There are only 10 days left for students in the Class of 2024 to finish their FAFSA before the August 1 deadline to qualify for Tennessee Promise.

Final FAFSA Countdown Is On

Read full story

THEC Launches FAFSA FRENZY Across Tennessee During July

Before August 1

Tuesday, July 09, 2024 | 04:00pm

Tuesday, July 23, 2024 | 04:00pm

Nashville - The Tennessee Higher Education Commission (THEC) is partnering with dozens of education and community partners across the state to launch a special FAFSA Frenzy campaign during July to strongly encourage and support students and families in completing the Free Application for Federal Student Aid (FAFSA) - the first step to thousands of dollars in college grants and scholarships - including the Tennessee Promise before August 1.

Read full story

FAFSA Now Available for Tennessee Students, Tennessee Promise FAFSA Deadline Moved to May 15

Monday, January 08, 2024 | 03:26pm

Nashville - The Free Application for Federal Student Aid (FAFSA) is now available for Tennessee students, including recent changes to make it easier than ever to apply for financial aid to support a college education.

Tennessee Promise Application Deadline Extended to May 31 Due to Extraordinary FAFSA Issues

Wednesday, May 15, 2024 | 01:45pm

Read full story

Tennessee Promise FAFSA Deadline Extended to August 1 Allowing More Students to Apply for Crucial Financial Aid

Friday, May 31, 2024 | 08:24am

NASHVILLE - The Tennessee Higher Education Commission (THEC) and the Tennessee Student Assistance Corporation (TSAC) announced today one final extension of the Free Application for Federal Student Aid (FAFSA) deadline for the Tennessee Promise scholarship program.

Read full story

Tennessee Students Encouraged to Complete the FAFSA During "Finish the FAFSA Week," April 1-5,2024

Wednesday, April 03, 2024 | 07:06am

NASHVILLE - The Tennessee Higher Education Commission (THEC) has designated April 1-5, 2024 as "Finish the FAFSA Week." This initiative urges all high school seniors and their families to complete the Free Application for Federal Student Aid (FAFSA) before May 15 to maintain eligibility for up to two years of tuition-free college through the Tennessee Promise program.

Read full story

Tennessee Higher **Education Commission** Announces Delay in Release of FAFSÁ Records by U.S. Department of Education

Monday, February 12, 2024 | 09:10am

Nashville - The Tennessee Higher Education Commission (THEC) reports that students considering college can expect a delay in FAFSA processing. The U.S. Department of Education has informed stakeholders that records for the 2024-25 Free Application for Federal Student Aid (FAFSA) will not be released to institutions until mid-March

Read full story

FAFSA creates access, but Tenn. students must apply



WHITE US

EDITORIAL BOARD

July 27, 2024 6:57 am (GMT -5:00)

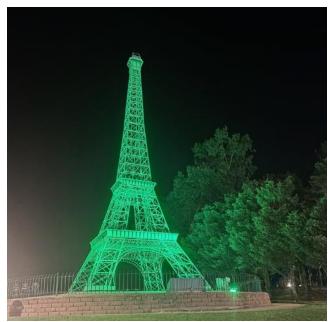
Read full story























THURSDAY, AUGUST 1
6:30-7:30 PM



THERE IS STILL TIME

TO GET MONEY FOR COLLEGE

Completing your FAFSA is the first step to unlocking federal and state aid for college.

And filing your FAFSA could be easier than you think! Get started at **studentaid.gov**/today.

For more info on FAFSA Frenzy, as well as financial aid tips, FAFSA clinics happening in your county, live webinars, and resources for college & career planning, check out

COLLEGEFORTN.ORG/FAFSA

SCAN THE QR CODE



GET STARTED NOW!

YOUR PATH TO COLLEGE & CAREER

STARTS HERE!



FIND A COLLEGE

PAY FOR COLLEGE

FIND THE RIGHT CAREER

We're here to help! For more information, financial aid tips, live webinars, and resources for college & career planning, check out

COLLEGEFORTN.ORG

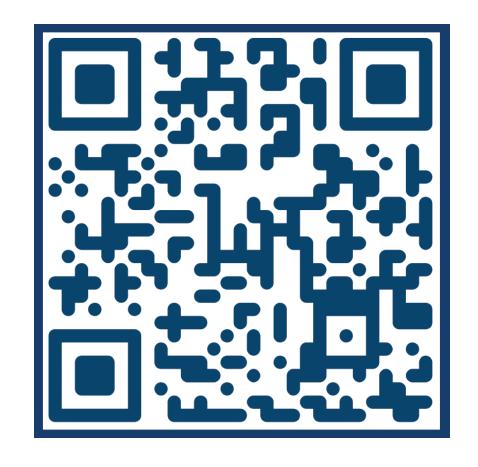
SCAN THE QR CODE



GET STARTED NOW!







MONEY FOR COLLEGE

HOW TO COMPLETE THE FAFSA

Most federal and state financial aid programs require you to complete the Free Application for Federal Student Aid (FAFSA). Filing the FAFSA is free! We've made it easy for you to gather the information you will need to complete the FAFSA. The 2024-25 FAFSA is open and the deadline for Tennessee Promise applicants to submit a FAFSA has been extended to August 1.



Need help with the FAFSA?

Check out our resources on this page.

Read our Three-Step Guide to learn how to create a Federal Student Aid (FSA) ID and complete the 2024-25 FAFSA.

Watch the Video Walk-throughs below to view each step of completing a FAFSA.

Contact Us if you need additional help completing the FAFSA. Reach out to us via email or by contacting your THEC Outreach Specialist.

Schedule a Call with a FAFSA Expert

Register for Live FAFSA Webinars

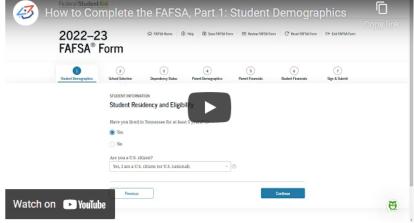


VIDEO WALK-THROUGHS

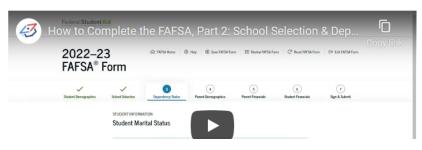
How to Create an FSA ID



How to Complete the FAFSA, Part 1



How to Complete the FAFSA, Part 2



How to Complete the FAFSA, Part 3





Resources and guides focused on helping high schools strengthen their TN FAFSA Frenzy efforts.





Step-by-step FAFSA-filing instructions and videos to help students complete the FAFSA.

STUDENT RESOURCES



A statewide challenge for Tennessee public high schools with the goal of increasing FAFSA completion.

TN FAFSA CHALLENGE

EVENT RESOURCES

High School

- 2021-2022 TN FAFSA Frenzy Toolkit
- 2022-2023 FAFSA Worksheet
- FSA ID Worksheet
- TN FAFSA Frenzy Event Poster
- TN Promise Flyer
- 4 Sources of Fin Aid Federal Government
- 4 Sources of Fin Aid TN Financial Aid
- 4 Sources of Fin Aid Private Scholarships
- 4 Sources of Fin Aid Your College
- Do the FAFSA

Middle School

- TN FAFSA Frenzy Toolkit 2021-22
- College Comic Strip
- College Road Map
- TN Promise Flier
- TN Reconnect Flier
- TN Reconnect Flier Spanish
- Financial Literacy One-Pager
- TN Stars 529
- TNStars 529 Updates
- Vault-Financial Literacy Game from EverFI

Elementary School

- · College Scholarship Web
- · Path to College Salary Activity
- TN Reconnect Flier
- TN Reconnect Flier Spanish
- Federal Student Aid Elementary School College Prep Checklists
- <u>Vault Financial Literacy Curriculum from</u> <u>Everfi</u>







PANEL DISCUSSION



HOW DID YOU IDENTIFY THE STAKEHOLDERS NECESSARY TO SUPPORT YOUR WORK AND BUILD A NETWORK OF CHAMPIONS?



DOES YOUR AGENCY CONDUCT RESEARCH REGARDING STATEWIDE CAMPAIGNS AND/OR COMMUNICATIONS? WHAT MECHANISMS ARE IN PLACE TO SHOW THE EFFECTIVENESS OF YOUR CAMPAIGNS?



HOW CAN NON-COMMUNICATIONS STAFF AT YOUR AGENCY HELP WITH BRAND MANAGEMENT?



WHAT UNIQUE WAYS HAVE YOU FOUND TO HELP PROMOTE YOUR AGENCY'S MISSION AND INITIATIVES?



WHAT ARE THE LARGEST CHALLENGES YOU FACE IN YOUR WORK?



AUDIENCE Q & A

